## Unscheduled, General Fund Overtime Hours Human Relations Commission



KPI Owner: Diniah Calhoun Process: Overtime Management

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY14 = 0.5/hours	Data Source: Expense	Plan-Do-Check-Act Step 8: Monitor and diagnose
Goal: 20 hours/annually or 1.66 hours/monthly	Distribution PeopleSoft	Measurement Method: The number of hours of overtime paid for by
	Goal Source: Scope	general fund dollars, rate calculated by dividing by total worked hours
	Summary	Why Measure: To help address structural budget issues
	Benchmark Source: TBD	Next Improvement Step:
Benchmark: TBD		

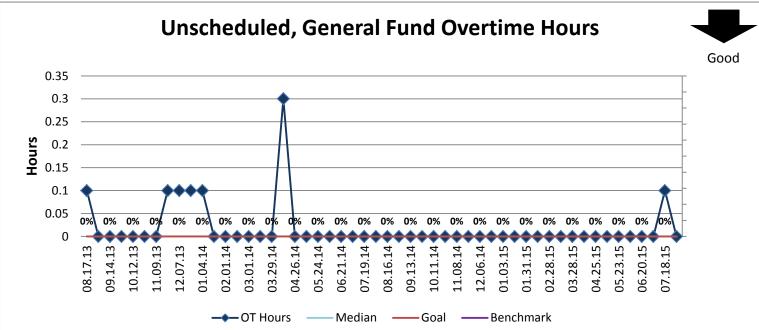
**How Are We Doing?** 

08.03.14-08.01.15 12 Month Goal 12 Month Actual 0 Hours Hours



07.19.15-08.01.15	07.19.15-08.01.15
Goal	Actual
0	0
Hours	Hours





Root cause analysis is not necessary because the department's overtime hours are less than 2 % of Louisville Metro Government's total overtime hours.